

Project Details: NAeG/14-15/00129

Project id -	NAeG/14-15/00129
Name of The Project	E-governance initiative by Chhattisgarh Commercial Tax
Category of Award Applying for	Innovative Use of Technology in e-Governance
Date of Launch	03-07-2012
Summary/Objective of the project	<p>Summary /objective of project Before the launch of this project dealers had to maintain their records manually and had to visit their respective circle office for every requirement like registration, return filing, statutory form issuance, depositing of bank challans etc . On other hand workforce at department was reducing day by day leading to probability of tax evasion and also complaint of corruption were on rise with implementation of VAT regime the paperwork was on rise so a need was felt to develop a user friendly computerized system both for dealers and department officials and also a thought process was initiated to have a business analytic software which is able to forecast revenue collection based on past trend . Main challenge before department was the lack of skill set to implement the technical solution Majority of dealers felt that manual process was causing cost over runs complication in managing data and have to be at mercy of department officials without any transparency also they felt that issuance of new registration, statutory forms was inviting corrupt practices a need for online payment of taxes was also felt so that dealer could pay tax at his convenience . Department officials were also overburdened due numerous increase in volume of work due to exponential rise in business activities after formation of State. The quantum of staff available for the activities of crosschecking the data and collating the revenue receipt manually was insufficient. Tracking of dubious dealers was not easy and while issuing statutory forms there was risk of it being misused causing losses to state exchequer . CMC started the computerization in 2005 but it was limited to back office computerization the dealer side was still manual so in 2010 NIC was entrusted the task of conceptualizing and developing a e-portal for dealers and also developing business intelligence software to detect tax fraud for use of department. A Business Analytic Solution from SAS was also implemented in 2013. The following Services have been e-enabled for dealers 1)Registration of dealers for VAT,CST , Composition (e-application including submission of all relevant documents , generating of Registration Certificate, Tracking the status of application) 2)All return forms (e-submission of forms with facility to upload annexures in xml format and facility of auto validation) 3)All statutory forms (e-application, tracking status of application ,printing of certificate) 4)Tax Clearance Certificate 5)E-refund facility for dealers AWARDS SCHEME FOR EXEMPLARY IMPLEMENTATION OF e-GOVERNANCE INITIATIVES</p> <p>Beneficiary of the project The beneficiary of the project were citizen and Government The benefit to Government 1)Entire physical system right from registration process, return filing, issuance of statutory forms, issuance of Tax Clearance Certificate, payment of tax has been made paperless 2) Fully transparent and secure system has been put into place wherein superior authorities have better monitoring tools at their disposal 3)Senior officials have been provided dashboards wherein they can monitor the pendency at circle level office for each service 4)Department has developed certain sets of Risk parameters and every dealer filing his Form-18 was churned into risk parameters and only dealers falling into net of risk parameters were accessed while 95% dealers were self accessed it reduced burden of assessment 5)Monitoring of revenue collection under various acts have become effective after introduction of e-payment gateway 6)The modules are user friendly so officials do not have to be computer savvy to operate the same 8)Department officials can focus on preventing leakage of revenue and officials need not raid the business place of a dealer to check evasion they come to know through BI tool</p>
Beneficiary of the project	Entire Dealer Community of Chhattisgarh State as well as their offices located PAN Indai
Details of Project Head	
Name	Shri R.S. Vishwakarma, IAS
Designation	Commissioner Commercial Tax
Gender	Male
Address	Behind RajBhawan Civil Lines Raipur Chhattisgarh
Pincode	492001
State	Chattisgarh

Phone Number	7712445757
Mobile Number	9425202325
Email-ID	vkarmars@ias.nic.in
Details of team members, if any, other than Project Head:-	
Name(1st team member)	Sh D.S Misra
Designation(1st team member)	Addl Chief Secretary Finance
Name(2nd team member)	Shri A.P Tripathi
Designation(2nd team member)	Special Secy Commercial Tax
Name(3rd team member)	Shri K.R. Jharia
Designation(3rd team member)	Addl CommissionerCommercial Tax
Name(4th team member)	Shri S.L Agrawal
Designation(4th team member)	Addl Commissioner Commercial Tax
Name(5th team member)	Shri Shishir Raizada
Designation(5th team member)	Technical Director NIC
Name(6th team member)	Shri Arvind Pandey
Designation(6th team member)	ACTO Commercial Tax
Supporting documents:-	Award Specific Form Self Certification by the Project Head